

#### **Introduction to Queen Mary**

At Queen Mary University of London, we believe that a diversity of ideas helps us achieve the previously unthinkable.

Throughout our history, we've fostered social justice and improved lives through academic excellence. And we continue to live and breathe this spirit today, not because it's simply 'the right thing to do' but for what it helps us achieve and the intellectual brilliance it delivers.

We continue to embrace diversity of thought and opinion in everything we do, in the belief that when views collide, disciplines interact, and perspectives intersect, truly original thought takes form.



Go to www.menti.com and use the code 91 95 27 4

### What are you hoping to get out of this session?

Press ENTER to pause scroll





### Helping students to prepare for universitylevel study

Miriam Lowe

#### Today's Session...

- 1. Common challenges Students face entering Higher Education
- 2. Something I wish I had known...
- 3. Current climate and '5 senses of success'
- 4. Early indicators of success
- 5. Actions and Key messages
- 6. Questions



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### What do you think are some of the challenges experienced by students commencing University?

Ovoting is closed

#### **Challenges entering Higher Education**

- Significant change in life / routine
- **Financial Concerns**  $\bullet$
- Implicit expectations / hidden Work/life study Balance ulletcurriculum
- Isolated from friends / family lacksquare(Homesick)

- Change in academic • requirements -self directed learning, group work, critical thinking
- Time Management
- Socialising too much



#### **Imposter Syndrome**



PEOPLE WHO GET IMPOSTER SYNDROME

OTHER PEOPLE WHO GET IMPOSTER SYNDROME

LITERALLY EVERYONE ELSE (THEY ALSO GET IMPOSTER SYNDROME)

#### EVERYONE FEELS LIKE AN IMPOSTER SOMETIMES, AND THAT'S OKAY



### **QM Support**

- Future Students Hub
- Outreach hub
- Open Days / Offer holder days
- New Students website
- Transition course: Transition into HE
- Library Academic Skills Transition
  <u>Module</u>
- QMSU / Barts SA
- A wide range of QM services and <u>support</u>







## Something I wish I had known before commencing Uni...

One thing I would have loved to know before attending uni would be the difficulty in the work load and also having to learn through lectures rather than a teacher teaching. I would have also loved to know the main sources to go to for help. Masters Student in Engineering

I wish the importance of preparatory work was stressed more. Quite a few students generally dismiss summer reading lists or reading that can be done pre-course until the very last minute, to order in books for example, and I think it's detrimental to their personal progress and the pace at which seminars can be delivered. I genuinely believe it's in the best interest of students and their own time management to really try do as much prep work (or at least have a good idea of the workload ahead) before seminars and lectures creep up on you! Second Year UG English Student

"One thing I wish I'd known before starting university is how independent and self driven you have to be in your studies as the academic staff do not guide you as much as you're used to in secondary and sixth form." UG Physics Student with Foundation



# Something I wish I had known before commencing Uni...

We always hear that university is "less stress" than A-levels and that it's a lot more independent work, but I didn't know what it meant until I experienced it first hand. I want to briefly elaborate on that so people are well informed.

Depending on their course, the number of hours you need to put into work – tutorials, homework submissions, quizzes etc – can vary. Some content may require more than just lecture notes and recordings to grasp content. This means you have to find resources and spend time to better understand this material. This could be through YouTube, Textbooks, other online university notes etc and this process is indeed timeconsuming. Less stress doesn't automatically mean less work. You are responsible for understanding the material covered and doing the assessed work, writing notes etc because no one's there to remind you to do the work.



## Current Climate – Covid-19 learning loss in post-16 education

Post-16 education in the United Kingdom has been dramatically affected by the COVID-19 crisis

In the 2021–2022 academic year, U.K. universities will welcome a cohort of undergraduate students who have faced ongoing disruption to their pretertiary studying, resulting in an approximate loss of 6 months of education (Office for National Statistics, 2020), mass cancellations of exams, and a notable lack of preuniversity preparatory support, compared with pre-COVID-19 cohorts (Eyles et al., 2020). This new cohort of undergraduates will, therefore, require extra support in their transition to university.

Pownall, M., Harris, R. and Blundell-Birtill, P. (2021) '<u>Supporting students during the transition</u> to university in COVID-19: Five key considerations and recommendations for educators.

Students may possibly find themselves in a situation of exam cancellation this coming year. Even if exams are not cancelled they may still be entering university with less preparation for higher education than their pre-pandemic counterparts.



#### **5 Senses of Success**



Lizzio, A. (2006). Designing an orientation and transition strategy for commencing students: A conceptual summary of research and practice (First year experience project). Queensland: Griffith University.



#### Table 1. Suggested considerations and recommendations to address Chester et al.'s "Five Sense of Student Success" issues which arise as a result of the COVID-19 crisis.

Sense	Characteristics	Consideration	Recommendation	Queen Mary Offerings / Successes
Capability	Understanding the student role and mastering of academic knowledge and skills	(Re)acclimatizing to studying	Clearly communicate expectations and champion flexibility.	Flexibility – mixed mode delivery, options to attend in person / online from home. Significant support offered both in person and online. Additional Academic resources/ support offerings available through online delivery.
Connectedness	Building relationships with peers and staff, as well as identifying with the university	Imposter syndrome and sense of belonging	Facilitate peer-to-peer support and encourage collaborative group working	P2P offerings include QM Buddy Scheme, SU and Barts SU clubs and societies, Peer Assisted Study and Peer Led Team Learning Schemes. In person/virtual open days gave students opportunities to speak with SA's about their study.
Purpose	Setting realistic goals, engaging with the discipline and developing a sense of vocation	Mental health consequences of COVID-19	Remain sensitive to the long-lasting mental health effects of COVID-19.	Student Support <u>Officers</u> in schools. <u>Advice and Counselling</u> offering resources and 1:1 support. <u>Health Service</u> on campus. SU / Barts SA offering support. School Support offerings/ Extenuation changes to reflect increased <u>disruption</u> .
Resourcefulness	Knowing about university resources and procedures. Balancing work, life, and study	Increasingly unattainable hidden curriculum	Avoid assuming that students have prior knowledge about university life	<u>Get Ahead programme</u> – targeted to students entering uni in response to Covid-19 learning loss – Students can access a suite of resources that help with preparation and hidden curriculum. Would recommend for all students regardless. Transition courses are available (listed on the previous slide).
Culture	Appreciating the core values and ethical principles of higher education	Equality of experience	Embed equality, diversity, and inclusion into all aspects of the student experience.	QM has ranked as the country's top Uni for social mobility and the most inclusive Russell Group university. Of our London UG students, more than 90% are from state schools; 75 % are BAME, and 51 % are first into HE.

COVID-19 = coronavirus disease of 2019.

Pownall, M., Harris, R. and Blundell-Birtill, P. (2021). Link on slide 10



#### Early indicators of success in HE

- 1. Undertaking preparatory work / engaging early
- 2. Attendance in classes
- 3. Logging into university systems
- 4. Making friends

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Uni is the perfect chance to learn more about yourself. You are thrown into the unknown where you can try new things and meet people who you otherwise never would, who can help you grow into the best version of yourself!

- Tiana Dinard-Samuel, QMSU Vice President Communities

5. Connecting with academic / professional staff associated with course



### QM support available to help you succeed

- Transition into HE
- Get Ahead
- Other Library resources and courses
  are really useful
- Library Academic Skills Support
- <u>Student Support Officer</u> / Student Advisor / Senior Tutor
- QM Buddy Scheme
- Peer Assisted Study Scheme







## Things you might wish to do to support students in their HE Journey

Help to develop a students' personal development plan

- help them explore, create plans, increase knowledge.

2Connect in with the University - Book a transition webinar, schools visit, campus tour.

If students have further questions you can book in a scheduled call to find out more.



Good students access support! They take advantage of all support they are offered to get the best outcomes.

Academics are people too – you can ask them questions. Creating meaningful relationships with your teaching staff makes you more likely to succeed.



University hours are not just what is spent in the classroom (physical or virtual). Independent study is a significant part of the work you will need to do. Learn how you learn best!

TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY SUNDAY

- 4
- ATTEND! Think of Uni as a full time job it is your responsibility to turn up!
  - Use your time! Figure out what works best for you! How many hours of work, where you fit it in, how to balance fun and social activities with responsibilities and academic study.



Engage from the moment you get your offer (or even before)! Find your reading lists/texts, look up your Induction Schedule, sign up for courses and events.

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Find your People – get a buddy, join a club based on your interests or studies, join a team!







Studying can be stressful. Look after yourself – your wellbeing is very important!



You deserve to be at University. You belong.

Each University wants you there and wants you to succeed in HE!





### What are some of the ways you can help students prepare for their Higher Education?



Thank you!

**Question Time** 



